



Training Course on “Quality Auditor Certification (ASQ CQA) Preparation (ASQ ConnEx Course)”

Seetharam Kandarpa,

*PMP, ASQ ConnEx Expert, ASQ CMQ/OE, ASQ CQA, ASQ CMDA, ASQ CSQE,
ASQ CPGP, ASQ CSSGB, RAC Drugs, RAC Devices*

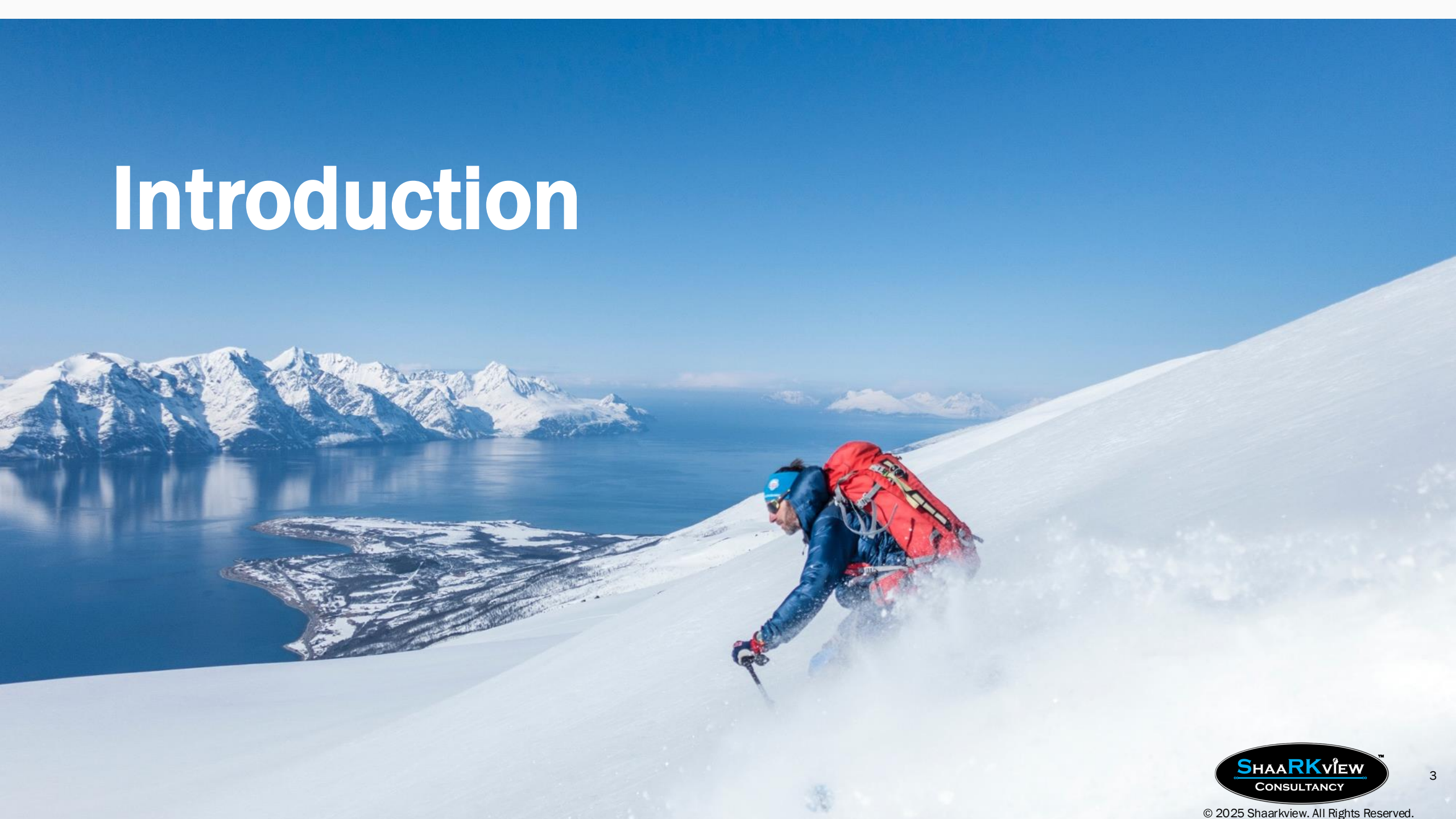
Founder & Director- Shaarkview Consultancy (OPC) Private Limited

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- Introduction
- Overview of Quality Auditor Certification (CQA) Program
- Overview of Training Course on “Certified Quality Auditor Certification Preparation (ASQ ConnEx Course)”
- Wrap up



Introduction



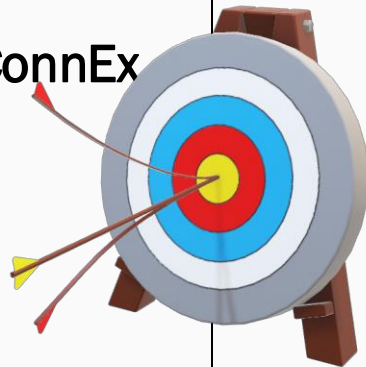
Introduction

• Objective

- To provide a brief overview of
 - *Quality Auditor Certification (ASQ CQA) Program.*
 - Training Course on “*Certified Quality Auditor Certification Preparation*” (ASQ ConnEx Course)

• Scope

- This course is useful to the organizations that are intending to enrich competencies of their employees who are aspiring to attempt ASQ CQA exam to become certified quality auditor.



Introduction of Trainer



Seetharam Kandarpa

Founder & Director-
Shaarkview Consultancy
(OPC) Private Limited

Ph: +91-9892968049

seetharam.kandarpa@shaarkview.com

www.shaarkview.com



- A seasoned professional, Trainer, Auditor, Data Scientist and Consultant providing consulting services to Pharmaceutical/ Medical Devices/ Food Products/ Other industries.
- **ASQConnex Expert, CMO/OE, CPGP, COA, CMDA, CSQE and CSSGB** by American Society for Quality (ASQ).
- CMC Lead for Customer Focused Organizations- ASQ Quality Management Division Community
- VoC Chair- ASQ Customer-Supplier Division Community
- Education Committee Member- ASQ Human Development & Leadership Division
- **RAC-Drugs** and **RAC- Devices** holder from Regulatory Affairs Professional Society (RAPS)
- **PMP** by Project Management Institute (PMI)
- Certified ISO 13485 Internal Auditor by DQS (Deutsch Quality Systems)
- 21+ years of experience in the areas of Production & Quality Assurance in GxP Industry. Previously worked with Abbott, Ipca, Dr. Reddy's, Mylan (Viatris), Alembic and Aurobindo.
- MS in Data Science from Eastern University, USA in 2024; M. Sc. in Chemistry from MP Bhoj (Open) University, India in 2006; and B. Sc. in Chemistry from Andhra University, India in 2002.
- LinkedIn : <https://www.linkedin.com/in/seetharamkandarpa/>



Purpose of Career:

Learning Unknown, Helping Community & Earning Respect

ASQConnex Expert Profile

About ASQ ConnEx:



ASQConnEx is an education delivery system and network that vets, designates, and connects quality subject matter experts with organizations to advance their excellence journey. Organizations can build competencies needed to achieve strategic objectives by engaging a vast network of ASQ-authorized subject matter experts in the field of quality. Experts gain a professional advantage by aligning with the world's leading quality association and gaining access to ASQ-licensed education and certification preparation content. The end result- Empowering individuals, organizations, and communities to achieve excellence through quality.

For more details, refer <https://asq.org/asqconnex>

ASQConnex Expert Profile

Home / ASQConnEx / Find an Expert / Seetharam Kandarpa



MENU



SEETHARAM KANDARPA
CPGP, CQA, CMQ/OE, CSSGB, CMDA, CSQE



REQUEST PROPOSAL

ADD TO COMPARISON LIST

Education

M. Sc.
Madhya Pradesh Bhoj (Open) University
Bhopal, India

B. Sc.
Andhra University
Kakinada, India

Master of Science (MS)
Eastern University
Philadelphia, USA

Industries

Business & Professional Services - Consulting, Engineering, Human Resources
Healthcare - Medical Devices/Pharmaceuticals
Healthcare - Services, Providers, Supplies
Technology - Equipment/Software & Services

Languages

English

Travel Preferences

International

ASQConnEx Credentials & Certifications



Professional Experience

Seetharam Kandarpa is a seasoned Professional, Trainer, Auditor, Data Scientist and Consultant providing consulting services to Pharmaceutical/ Medical Devices/ Other GxP industries. Seetharam is Founder & Director of SHAARKVIEW CONSULTANCY (www.shaarkview.com).

Seetharam did MS in Data Science from Eastern University, USA in 2024; M. Sc. in Chemistry from MP Bhoj (Open) University, India in 2006; and B. Sc. in Chemistry from Andhra University, India in 2002. He holds various professional certifications such as CMQ/OE, CPGP, CQA, CMDA, CSQE, CSSGB from ASQ; Regulatory Affairs Certified (RAC-Drugs and RAC- Devices) from Regulatory Affairs Professional Society (RAPS); Certified Project Management Professional (PMP) by Project Management Institute (PMI) and Certified ISO 13485 Internal Auditor by DQS (Deutsch Quality Systems).

Seetharam has over 21 years of industrial experience in the areas of Production & Quality Assurance in GxP Industry in various leadership positions with major companies such as Abbott, Ipca, Dr. Reddy's, Mylan (Viatris), Alembic and Aurobindo. He has a versatile experience in complying various regulations/ standards such as 21 CFR, ICH, WHO, EMA, PIC/S, Canada GMP, TGA, GAMP5, ISO 9001, ISO 14001, ISO 13485 and ISO 19011 etc. He has experience in conducting, as Lead Auditor, audits of GxP sites, dealing with quality system elements such as personnel training, quality risk management, deviation, change control, internal audits, supplier management, management review, complaints, recall, CAPA etc. and working with GxP software applications such as TrackWise, ISOTrain, SumTotal, myProcess, AR/ VR training programs.

Seetharam has a rich experience in conducting training programs & presenting in professional seminars/ conferences across the world. He has proven expertise in dealing with large geographically and culturally diverse teams.

Seetharam's Purpose of Career: "Learning Unknown, Helping Community & Earning Respect".

Current Courses

Auditing for Improved Supplier Performance
Corrective and Preventive Action
Certified Manager of Quality/Organizational Excellence Certification Preparation
Certified Quality Auditor Certification Preparation
Introduction to Supplier Management
Quality/Engineering Tools for Supplier Management
Supplier Quality Professional: An Introduction



ASQ Certifications

Seetharam Kandarpa

has satisfactorily fulfilled the requirements established by ASQE for professional attainment of the

**CERTIFIED MANAGER OF QUALITY/
ORGANIZATIONAL EXCELLENCE**

Date Issued: **September 12, 2017**
Expiration Date: **June 30, 2027**



ASQE™
Inspire Excellence

VERIFIED CERTIFICATE
Certificate Number: 54772



Steven Wilson, ASQE Chair

Seetharam Kandarpa

has satisfactorily fulfilled the requirements established by ASQE for professional attainment of the

**CERTIFIED PHARMACEUTICAL GMP
PROFESSIONAL**

Date Issued: **June 7, 2014**
Expiration Date: **June 30, 2027**



ASQE™
Inspire Excellence

VERIFIED CERTIFICATE
Certificate Number: 381



Steven Wilson, ASQE Chair

ASQ Certifications

Seetharam Kandarpa

has satisfactorily fulfilled the requirements established by ASQE for professional attainment of the

CERTIFIED QUALITY AUDITOR

Date Issued: **December 6, 2014**
Expiration Date: **June 30, 2027**



VERIFIED CERTIFICATE
Certificate Number: 49009



Steven Wilson, ASQE Chair



Seetharam Kandarpa

has satisfactorily fulfilled the requirements established by ASQE for professional attainment of the

CERTIFIED MEDICAL DEVICE AUDITOR

Date Issued: **November 24, 2021**
Expiration Date: **June 30, 2027**



VERIFIED CERTIFICATE
Certificate Number: 2130



Steven Wilson, ASQE Chair



ASQ Certifications

Seetharam Kandarpa

has satisfactorily fulfilled the requirements established by ASQE for professional attainment of the

CERTIFIED SOFTWARE QUALITY ENGINEER

Date Issued: **October 27, 2023**
Expiration Date: **December 31, 2027**



VERIFIED CERTIFICATE
Certificate Number: 6871



Steven Wilson, ASQE Chair



Seetharam Kandarpa

has satisfactorily fulfilled the requirements established by ASQE for professional attainment of the

CERTIFIED SIX SIGMA GREEN BELT

Date Issued: **December 10, 2018**



VERIFIED CERTIFICATE
Certificate Number: 19526



Steven Wilson, ASQE Chair



RAPS Certifications



PMP & Other Certifications



Overview of Quality Auditor Certification (CQA) Program



Overview of CQA Certification Program

- Basics

- The Certified Quality Auditor (CQA)^[1]
 - Is a **professional** who **understands** the standards and principles of auditing and the auditing techniques of examining, questioning, evaluating and reporting to **determine** a quality system's adequacy and deficiencies.
 - **Analyzes** all elements of a quality system and **judges** its degree of adherence to the criteria of industrial management and quality evaluation and control systems.
- [Quality Auditor Certification Brochure](#) (BoK)
- [Quality Auditor Certification Fact Sheet](#)

Source:

[1] "Quality Auditor Certification CQA", asq, <https://www.asq.org/cert/quality-auditor>. Accessed on 19 Oct 2024.

Overview of CQA Certification Program

• Requirements and Education

REQUIREMENTS

8

Years of on-the-job experience in one or more of the areas of the Certified Quality Auditor Body of Knowledge.

Candidates must have worked in a full-time, paid role.

*A "Decision-making" position is defined as the authority to define, execute, or control projects/processes and to be responsible for the outcome. This may or may not include management or supervisory positions.

3

***Years of on-the-job experience must be in a "Decision-making" position.**

EDUCATION

Candidates who have completed a degree from a college, university or technical school will have part of the eight-year experience requirement waived, as follows (only one of these waivers may be claimed):

- **Diploma from a technical or trade school** — one year waived
- **Associate degree** — two year waived
- **Bachelor's degree** — four years waived
- **Master's or doctorate** — five years waived

Source:

[1] "Quality Auditor Certification CQA", asq, <https://www.asq.org/cert/quality-auditor>. Accessed on 19 Oct 2024.

Overview of CQA Certification Program

• Body of Knowledge

Topic	Questions	Weightage %
I. Auditing Fundamentals (28 Questions)	28	18.67
II. Audit Process (44 Questions)	44	29.33
III. Auditor Competencies (24 Questions)	24	16.00
IV. Audit Program Management and Business Applications (30 Questions)	30	20.00
V. Quality Tools and Techniques (24 Questions)	24	16.00
Total	150	100.00

BODY
of
KNOWLEDGE

Source:

[1] "Quality Auditor Certification CQA", asq, <https://www.asq.org/cert/quality-auditor>. Accessed on 19 Oct 2024.



Overview of CQA Certification Program

I. Auditing Fundamentals (28 Questions)

- A. Types of quality audits
- B. Purpose and scope of audits
- C. Criteria to audit against
- D. Roles and responsibilities of audit participants
- E. Professional conduct and consequences for auditors

II. Audit Process (44 Questions)

- A. Audit preparation and planning
- B. Audit performance
- C. Audit reporting
- D. Audit follow-up and closure

III. Auditor Competencies (24 Questions)

- A. Auditor Characteristics
- B. On-site audit resource management
- C. Conflict resolution
- D. Communication and presentation techniques
- E. Interviewing techniques
- F. Team Dynamics

IV. Audit Program Management and Business Applications (30 Questions)

- A. Audit Program Management
- B. Business and financial impact

V. Quality Tools and Techniques (24 Questions)

- A. Basic quality and problem-solving tools
- B. Process improvement techniques
- C. Basic statistics
- D. Process variation
- E. Sampling methods
- F. Change control and configuration management
- G. Verification and validation
- H. Risk management tools

Source:

[1] "Quality Auditor Certification CQA", asq, <https://www.asq.org/cert/quality-auditor>. Accessed on 19 Oct 2024.

Overview of CQA Certification Program



• Examination

- Each certification candidate is required to pass an examination that consists of multiple-choice questions that measure comprehension of the Body of Knowledge.
- **Computer Delivered** - The CQA examination is a one-part, **165- multiple choice question exam** and is offered in **English only**. **150** multiple choice questions are **scored** and **15 are unscored**. Total appointment time is five-and-a-half-hours, exam time is **5 hours and 18 minutes**.
- **Paper and Pencil** - The CQA examination is a one-part, 150- multiple choice question, five-hour exam and is offered in English only.
- All examinations are **open book**. Each participant must bring his or her own reference materials. Use of reference materials and calculators is explained in the **FAQs** ^[2].

Source:

[1] "Quality Auditor Certification CQA", asq, <https://www.asq.org/cert/quality-auditor>. Accessed on 19 Oct 2024.

[2] "General FAQs", asq, <https://www.asq.org/cert/faq>. Accessed on 19 Oct 2024.

Overview of CQA Certification Program



• Examination

• Case Studies

- The CQA examinations will continue to present a number of case studies. Each case study will include a **brief scenario outlining critical details** about an audit situation. In addition, each case study will be supported by related audit documents.
- Approximately **10 percent to 15 percent of the test** will be devoted to these case studies.
- Although the questions related to these cases will use the same four-choice answer format as the rest of the test, the use of scenario details and sample documents will allow the candidates to **apply their critical thinking skills** in evaluating realistic situations and accompanying documents, memos, etc.

Source:

[1] "Quality Auditor Certification CQA", asq, <https://www.asq.org/cert/quality-auditor>. Accessed on 19 Oct 2024.

[2] "General FAQs", asq, <https://www.asq.org/cert/faq>. Accessed on 19 Oct 2024.

Overview of CQA Certification Program

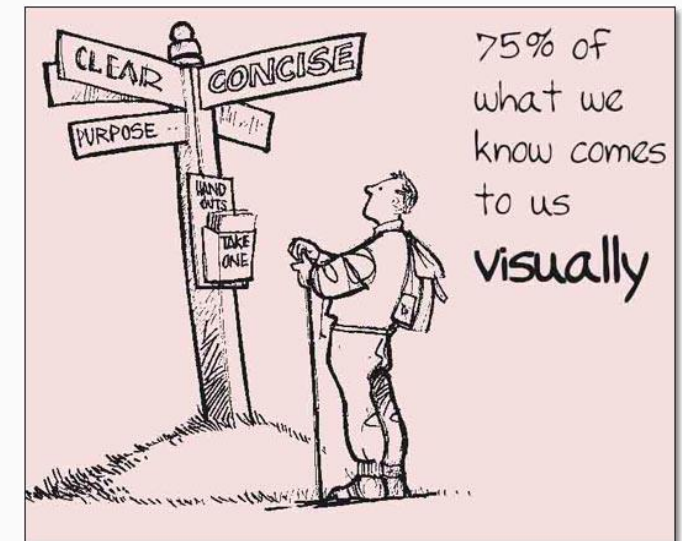


• Examination

- Is Exam tough or easy?



Exam is neither tough nor easy



Source:

[1] "Quality Auditor Certification CQA", asq, <https://www.asq.org/cert/quality-auditor>. Accessed on 19 Oct 2024.

[2] "General FAQs", asq, <https://www.asq.org/cert/faq>. Accessed on 19 Oct 2024.

Overview of CQA Certification Program



• Computer-Based Testing Dates

ASQ certification examinations are delivered by ASQ's testing partner, Prometric.

The examination scheduling instructions in your eligibility letter will direct you to a section of Prometric's website, where you can select and schedule your examination date and location.

APPLY NOW

TESTING WINDOW

**OCTOBER 1 - 31,
2024**

Application Deadline:

Deadline Passed

TESTING WINDOW

**DECEMBER 1 - 31,
2024**

Application Deadline:

November 10, 2024

TESTING WINDOW

**FEBRUARY 1 - 28,
2025**

Application Deadline:

January 12, 2025

TESTING WINDOW

APRIL 1 - 31, 2025

Application Deadline:

March 9, 2025

Source:

[1] "Quality Auditor Certification CQA", asq, <https://www.asq.org/cert/quality-auditor>. Accessed on 19 Oct 2024.

[2] "General FAQs", asq, <https://www.asq.org/cert/faq>. Accessed on 19 Oct 2024.

Overview of CQA Certification Program



• Prepare for the exam

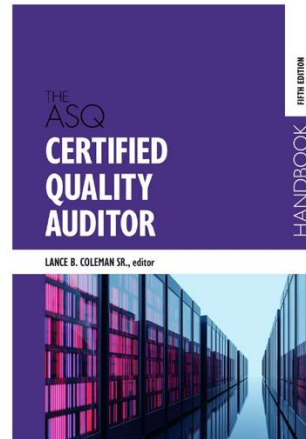
Review a list of [references](#) that provide the basis for the exam questions. These items give you a better idea books and training opportunities to help you prepare.



CQA Question Bank

The CQA Question Bank provides sample exam questions based on the CQA Body of Knowledge. Includes simulated timed exam and review modes.

[CQA Question Bank](#) ^[3]



CQA Handbook

The ASQ CQA Handbook is a companion guide to your exam's Body of Knowledge. The handbook can be used during your open-book exam!

[CQA Handbook](#) ^[4]

Source:

[1] "Quality Auditor Certification CQA", asq, <https://www.asq.org/cert/quality-auditor>. Accessed on 19 Oct 2024.

[3] "Certified Quality Auditor Question Bank", asq, <https://asq.org/training/certified-quality-auditor-question-bank-qbcqa2019asq>. Accessed on 19 Oct 2024.

[4] "The ASQ Certified Quality Auditor Handbook, Fifth Edition", asq, <https://asq.org/quality-press/display-item?item=H1570>. Accessed on 19 Oct 2024.

Overview of CQA Certification Program



• Prepare for the exam

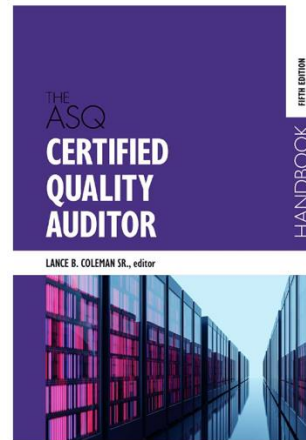
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CQA Question Bank ^[3]



CQA Handbook

The ASQ CQA Handbook is a companion guide to your exam's Body of Knowledge. The handbook can be used during your open-book exam!

CQA Handbook ^[4]



CQA Certification Preparation

- Classroom
- Self-paced, online
- Virtual

Classroom ^[5]

Self-paced, online ^[6]

Virtual ^[7]

Source:

[5] "Certified Quality Auditor Certification Preparation", asq, <https://asq.org/training/certified-quality-auditor-certification-preparation-cqar>. Accessed on 19 Oct 2024.

[6] "Certified Quality Auditor Certification Preparation", asq, <https://asq.org/training/certified-quality-auditor-certification-preparation-spcqa2019asq>. Accessed on 19 Oct 2024.

[7] "Certified Quality Auditor Certification Preparation", asq, <https://asq.org/training/certified-quality-auditor-certification-preparation-vcqar>. Accessed on 19 Oct 2024.

Overview of CQA Certification Program



• Exam Results [8]

- Computer-Based Tests
 - You will be presented with your test results at the Prometric testing center on your screen as well as a follow-up email with your test results (from Prometric).
 - In approximately seven days, you will receive your official ASQ results email notification as well as a short survey about your exam experience.
- ASQE uses procedures that meet the *Standards for Educational and Psychological Testing*, which were developed jointly by the American Educational Research Association (AERA), the American Psychological Association (APA) and the National Council on Measurement in Education (NCME).

[Click here to view full details of exam grading process \[9\].](#)

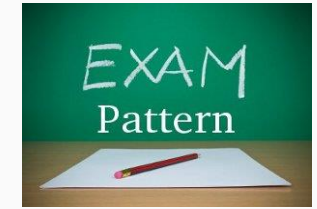
Source:

[1] "Quality Auditor Certification CQA", asq, <https://www.asq.org/cert/quality-auditor>. Accessed on 19 Oct 2024.

[8] "Exam Results FAQs", asq, <https://www.asq.org/cert/faq/faq-exam-results#results-top>. Accessed on 19 Oct 2024.

[9] "Frequently Asked Questions", asq, <https://www.asq.org/cert/faq/exam-grading-process>. Accessed on 19 Oct 2024.

Overview of CQA Certification Program



- Exam Results [8]

- ASQ passing rate for CQA exam [9]

Pass Rates by Exam

Exam	2021	2022	2023
CCT	74%	64%	64%
CFSQA	56%	64%	57%
CMQ/OE	58%	54%	60%
CMDA	73%	73%	63%
CPGP	42%	48%	47%
CQA	72%	70%	73%
CQE	66%	69%	78%
CQI	64%	60%	64%
CQIA	76%	73%	74%
CQPA	70%	68%	68%
CQT	68%	64%	60%
CRE	67%	58%	73%
CSQE	74%	72%	64%
CSQP	63%	61%	60%
CSSBB	78%	76%	75%
CSSGB	65%	69%	76%
CSSYB	82%	80%	81%
CMBB	62%	65%	76%

Source:

[1] "Quality Auditor Certification CQA", asq, <https://www.asq.org/cert/quality-auditor>. Accessed on 19 Oct 2024.

[8] "Exam Results FAQs", asq, <https://www.asq.org/cert/faq/faq-exam-results#results-top>. Accessed on 19 Oct 2024.

[9] "Frequently Asked Questions", asq, <https://www.asq.org/cert/faq/exam-grading-process>. Accessed on 19 Oct 2024.

Overview of CQA Certification Program



• Recertification ^[10]

- To maintain the integrity of your CQA certification, ASQ requires that you recertify **every three** years.
- Find out the steps you need to take for [recertification](#) ^[10].
- CREDENTIAL HOLDERS MUST:
 - Obtain 18 recertification units (RUs) within a three-year recertification period.
 - Or
 - Retake the certification exam at the end of the 3-year recertification period.

Source:

[1] "Quality Auditor Certification CQA", asq, <https://www.asq.org/cert/quality-auditor>. Accessed on 19 Oct 2024.

[10] "Recertification", asq, <https://www.asq.org/cert/recertification>. Accessed on 19 Oct 2024.

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Overview of Training Course on “Certified Quality Auditor Certification Preparation (ASQ ConnEx Course)”



Overview of “CQA Certification Preparation (ASQ ConnEx Course)”

• Prepare for the exam

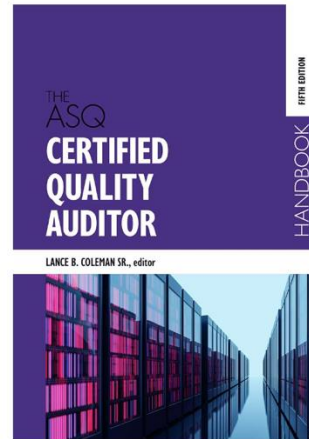
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CQA Question Bank [3]



CQA Handbook

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CQA Handbook [4]



CQA Certification Preparation

- Classroom
- Self-paced, online
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Classroom [5]

Self-paced, online [6]

Virtual [7]

Source:

[5] “Certified Quality Auditor Certification Preparation”, asq, <https://asq.org/training/certified-quality-auditor-certification-preparation-cqar>. Accessed on 19 Oct 2024.

[6] “Certified Quality Auditor Certification Preparation”, asq, <https://asq.org/training/certified-quality-auditor-certification-preparation-spcca2019asq>. Accessed on 19 Oct 2024.

[7] “Certified Quality Auditor Certification Preparation”, asq, <https://asq.org/training/certified-quality-auditor-certification-preparation-vcqr>. Accessed on 19 Oct 2024.

“CQA Certification Preparation (ASQ ConnEx Course)” by Shaarkview Consultancy

• Training Course by Seetharam Kandarpa, Shaarkview [11]

Format: Live Virtual/ Face-to-Face



This course is based on the [Quality Auditor Body of Knowledge](#). By teaching you to prepare, perform, report, and follow up audit results, the course prepares you to take the [Certified Quality Auditor \(CQA\)](#) exam.

The Certified Quality Auditor Refresher training, developed by the ASQ’s Audit Division, is a seven-session, virtual course designed and taught to help experienced auditors become better prepared for the CQA exam. It is not for beginners. The course is based on CQA Body of Knowledge. Students will receive access to the digital course content.

Learning Objectives:

- Understand the content covered by the five main domains in the CQA Body of Knowledge.
- Become familiar with questions similar to those within the CQA exam.

Source:

[11] “Certified Quality Auditor Certification Preparation (ASQ ConnEx Course)”, *shaarkview*, <https://www.shaarkview.com/cqa>. Accessed on 19 Oct 2024.



“CQA Certification Preparation (ASQ ConnEx Course)” by Shaarkview Consultancy

• Training Course by Seetharam Kandarpa, Shaarkview [11]

Prerequisites:

This class is designed for experienced auditors and others seeking preparation for taking the CQA exam. It is not intended as a beginner’s basic auditing class.



Course Outline:

- I. Auditing Fundamentals
- II. Audit Process
- III. Auditor Competencies
- IV. Audit Program Management and Business Applications
- V. Quality Tools and Techniques

Who Should Attend:

Experienced auditors and anyone who is planning to sit for Certified Quality Auditor exam will benefit from this program. Financial auditors, auditors of safety programs, and others would also benefit from this program.

Note: Taking this course does not constitute, nor imply, the successful passing of the ASQ Certified Quality Auditor examination.

Source:

[11] “Certified Quality Auditor Certification Preparation (ASQ ConnEx Course)”, shaarkview, <https://www.shaarkview.com/cqa>. Accessed on 19 Oct 2024.

“CQA Certification Preparation (ASQ ConnEx Course)” by Shaarkview Consultancy

• Training Course by Seetharam Kandarpa, Shaarkview [11]

Format:	Live Virtual/ Face-to-Face
Course Duration:	24 hours (3 days)
Training Days:	3- Weekdays (Mon/Tue/Wed/Thu/Fri), 09.00 to 18.00 Hr
Language of Instruction:	English
Instructor:	Seetharam Kandarpa (ASQConnex Expert)



- ASQ RU (Recertification Units):** under Continuing Education
- 2.4 RU for Face-to-Face training
 - 2.1 RU for Live Virtual training

Training Fee for Organization specific training (of 6-15 students) for Face-to-Face or Live Virtual training program: [Contact Us](#)

Source:

[11] “Certified Quality Auditor Certification Preparation (ASQ ConnEx Course)”, shaarkview, <https://www.shaarkview.com/cqa>. Accessed on 19 Oct 2024.

“CQA Certification Preparation (ASQ ConnEx Course)” by Shaarkview Consultancy

• Training Course by Seetharam Kandarpa, Shaarkview [11]

Procedure for Training program :



1. Purchase agreement between Shaarkview and the Organization.
2. Finalization of training dates and list of students (name, mail id etc.)
3. Details of students will be shared by Shaarkview with ASQ, USA for processing the training request.
4. Students will receive instructions to receive/ download the training material from ASQ, USA team through mail before 1 week of training class
5. Students will attend the training class (all sessions without fail).
6. Students will download training completion certificate from ASQ website after getting clearance from ASQ, USA team.
7. Students will prepare for further for their journey towards attempting CQA exam to get certified.

NOTE: You may seek our support during your journey towards CQA exam, as needed.

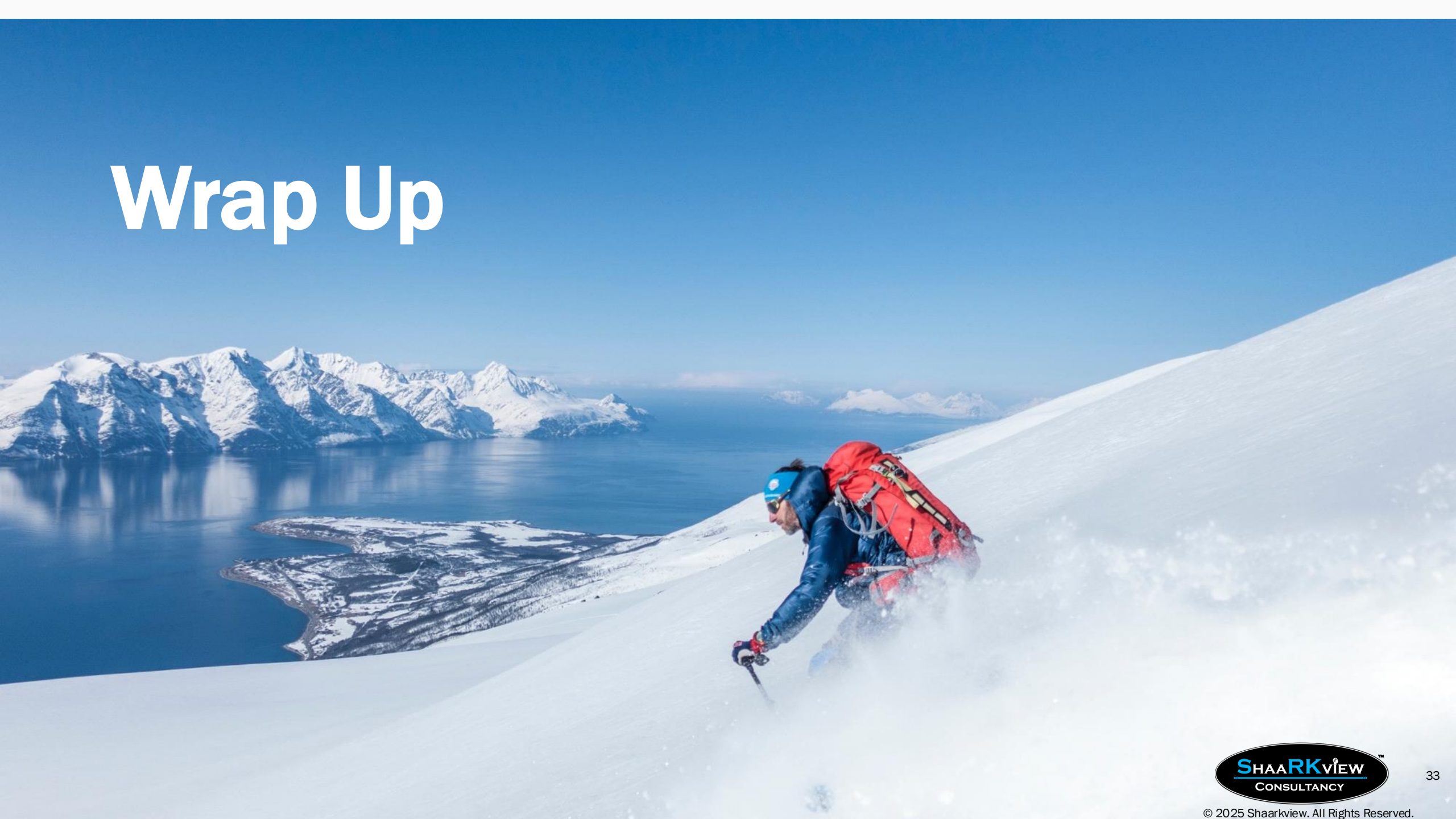
Source:

[11] “Certified Quality Auditor Certification Preparation (ASQ ConnEx Course)”, shaarkview, <https://www.shaarkview.com/cqa>. Accessed on 19 Oct 2024.

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Wrap Up



Wrap Up

What New Skills and Techniques Will You Learn?

- Understand the various types of quality audits as well as the steps involved in planning, conducting, and closing out an audit.
- Improve communication skills by learning techniques for presenting, interviewing, and tactical conflict resolution.
- Analyze audit results and customer satisfaction to implement changes that resolve internal issues and improve processes.
- Learn how to utilize quality tools such as Pareto charts, flowcharts, and plan-do-check-act (PDCA) as well as process improvement techniques like Six Sigma.
- Identify methods for estimating, mitigating, and controlling risk: FMEA, HACCP, and CTQ.

What Is the Value to Your Company?

- CQAs provide confidence to your company that processes and procedures are assessed consistently in order to better implement effective changes.
- Employing a CQA professional will allow your company to evaluate the adequacy and effectiveness of actions taken by the auditee.
- A CQA provides insights to management on critical issues and effectively monitors compliance with standards.
- A CQA ensures that your company's policies, procedures, and practices meet the standards and requirements of customers and regulators.

What Is the Value to You?

- Provides you with an internationally recognized credential and validates your expertise and knowledge in planning, conducting, and reporting a quality audit, whether it is a quality system, process, or product audit.
- An auditor who is also an ASQ-certified quality auditor outearns other auditors by \$6,173, or 7.5%.*

*Please see the current Quality Progress Salary Survey at: asq.org/qualityprogress/ under Tools and Resources.

- *Do SWOT analysis*
- *Plan your preparation*
- *Prepare well for exam (3-6 months)*
 - *Learn from ASQ ConnEx Expert*
 - *Take other-course*
- *Be confident and apply for exam*
- *Attempt well*
- *Be certified n 1st attempt.*

***Think Practically,
Analyze Logically,
Perform Heartfully &
Earn Success Automatically!!!***

- Seetharam Kandarpa

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Thank You



Seetharam Kandarpa,

PMP, ASQ ConnEx Expert, ASQ CMQ/OE, ASQ CQA, ASQ CMDA, ASQ CSQE, ASQ CPGP, ASQ CSSGB, RAC Drugs, RAC Devices

Founder & Director- Shaarkview Consultancy (OPC) Private Limited

Ph: +91-9892968049

seetharam.kandarpa@shaarkview.com

www.shaarkview.com

